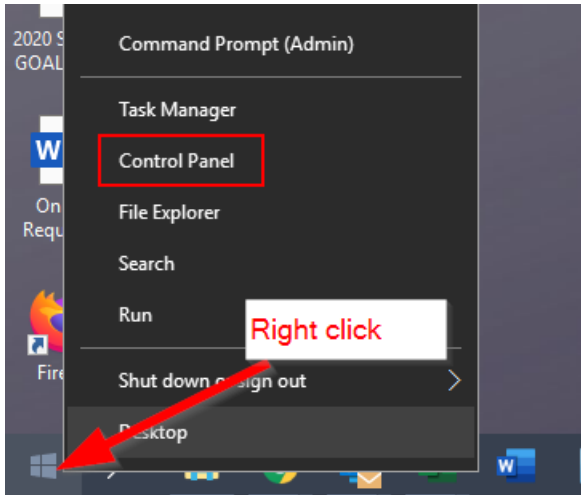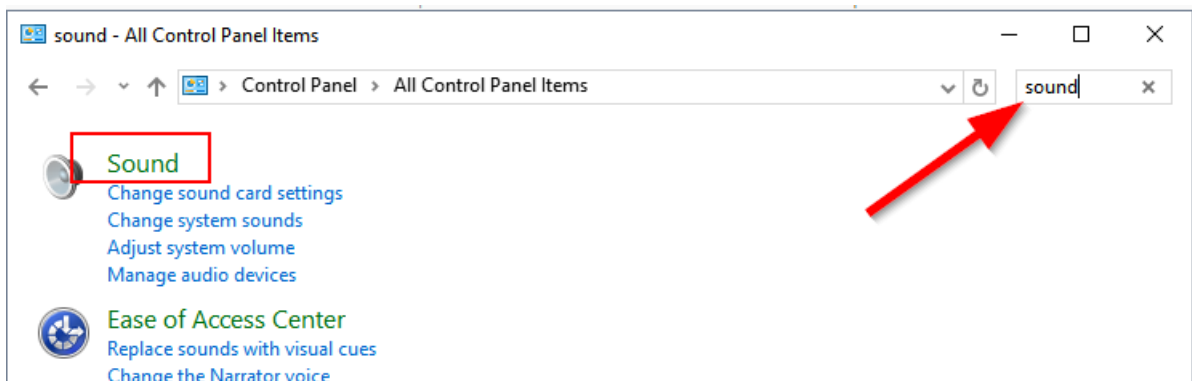# No Audio/Sound inside Boxtop

04/24/2024 11:03 am EDT

Having some issues with your sound inside Boxtop? This article contains some basic steps to help you resolve the issue!
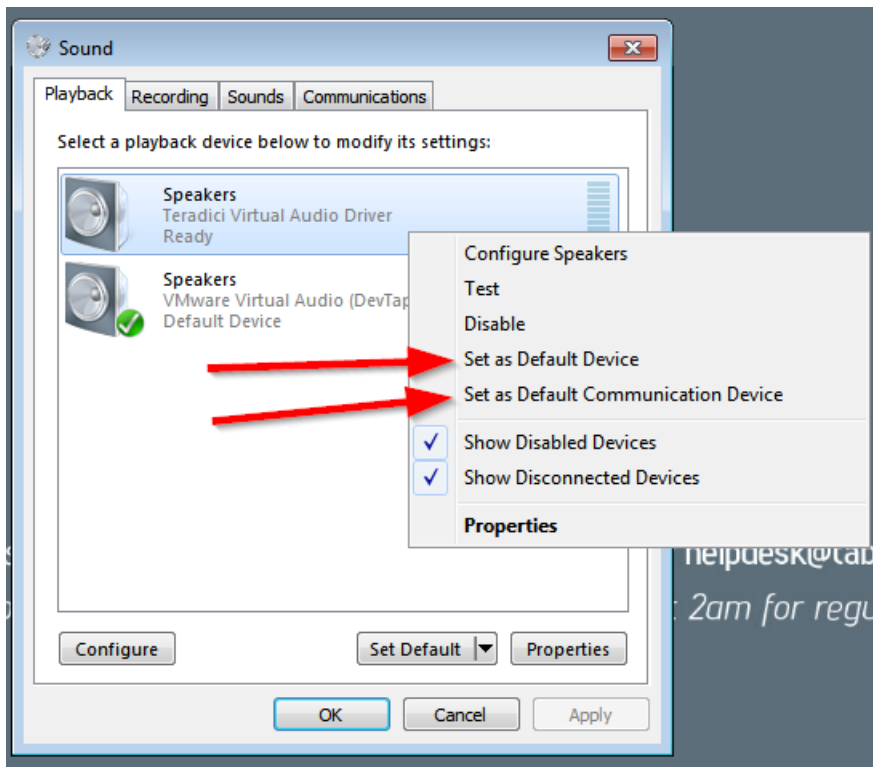
1. Open the Control Panel

2. Open the Sound Setting

3. You should see a device called "Teradici Virtual Audio Driver." Right click on the device and select "Set as Default Device." Right click it again and select "Set as Default Communication Device."

Need More Help? Click Here!