

Mimecast Mobile App

05/07/2024 3:49 pm EDT

A simple breakdown on how to use the Mimecast Mobile App.

Mimecast Mobile App

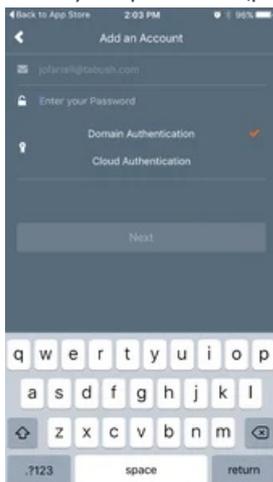
Mimecast Mobile is available on the following platforms: iOS, Android

If you're using an iPhone go to the App Store; using an Android device go to Google Play Store – Search Mimecast Mobile and download the app.

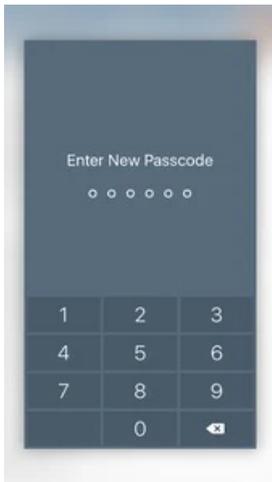
- Launch the app
- Select “Add Account”
- Enter your email address



- Enter your password (password could be domain or email)

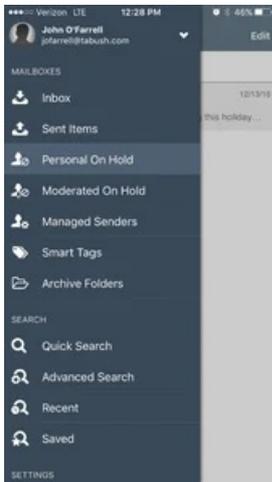


- Create a 6 digit pin
- Enter it twice (or use fingerprint/face ID where applicable)
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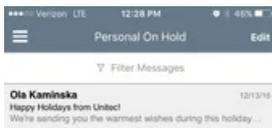


Once the pin is created, you'll have access to:

- Personal On Hold Messages (check messages flagged as SPAM)
- Managed Senders



- Select the message you would like to view



Once the message is selected, choose thumbs up (message is not SPAM) then select one of the following:

- Release Email & Permit Address

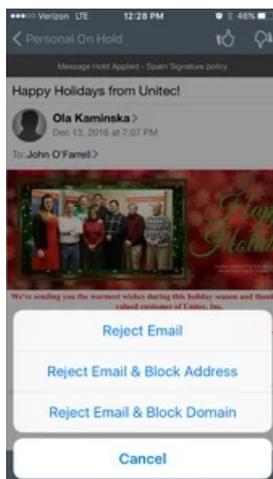
- Release Email & Permit Domain

-



Or choose thumbs down (message is SPAM) then select one of the following:

- Reject Email & Block Address
- Reject Email & Block Domain



Need More Help? [Click Here!](#)
