

Support Contact Information

05/29/2024 3:30 pm EDT

Support Portal: <https://support.tabush.com/>



SUPPORT INFORMATION

Our Support Team is accessible via our online portal, email, or phone. For the most efficient experience, please submit your ticket and all supporting information using our client portal.

support.tabush.com

(212) 729-5101

help@tabush.com

Monday-Friday from 7am-8pm ET

SUBMITTING A SUPPORT REQUEST

Submit your request via our client portal at support.tabush.com. You will be prompted to enter all the necessary information so we can begin working on your issue. You may attach supporting information or screenshots to help us resolve your issue or fulfill your request as quickly as possible.

FOLLOWING UP ON A SUPPORT REQUEST

You can update or check the status of your request via the client portal. Your update will go directly to the engineer assigned to work on your issue. Alternatively, you may reply to the email you received when your support request was created.

ESCALATIONS

To escalate an existing ticket, email escalations@tabush.com or call **646-873-8127**

AFTER-HOURS EMERGENCY SUPPORT

For business critical issues, call Tabush Group Support at **212-729-5101** and choose option 3. Messages are dispatched to the on-call technician.

Need More Help? [Click Here](#)
