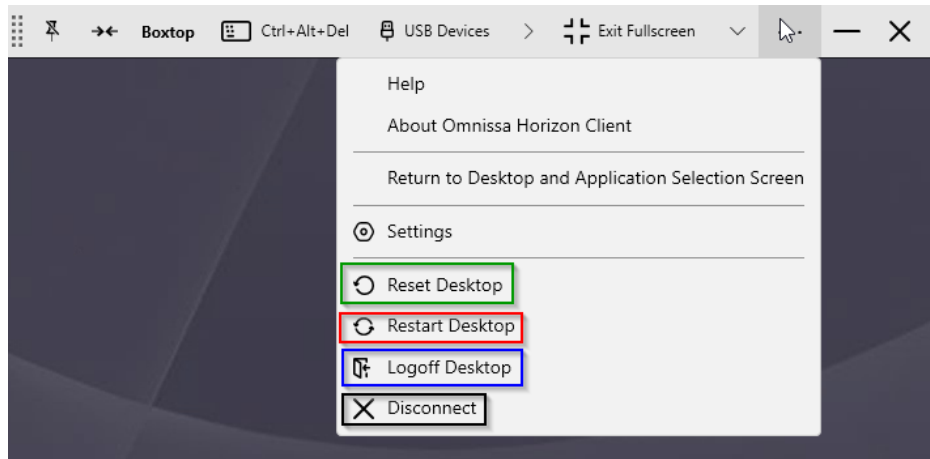


Disconnecting/Restarting Boxtop

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Here you will find information about how to Disconnect from or Restart your Boxtop Session!



Reset Desktop: Reset is similar to Restart as it will turn off applications and restart the session, but it is done in a less "graceful" manner. This option should only be used if you have already tried restarting and continued to have issues afterwards.

Restart Desktop: Restart Desktop will close out all of your applications and do a complete restart of the Boxtop session. Make sure you have all work saved before selecting this option. This is the option you should use when you are experiencing issues with your Boxtop session.

Logoff Desktop: When you use the Logoff Desktop option, it will close out all of your applications, sign you out, and then disconnect from the session. Next time you log in all your previous work will have been closed.

Disconnect: Using the Disconnect option will allow you to close your session while leaving all applications still running on the desktop. You do not need to do anything to your work as it will be there the next time you log back in. (As long as no restarts have happened in that time) The disconnect option works exactly the same if you hit the X on the top dropdown menu.

Need More Help? [Contact Support](#)